

Agenda

NOTICE OF PUBLIC MEETING

A MEETING OF THE ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT
The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, May 18, 2011 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS:
ANIMAL CARE SERVICES ADVISORY BOARD MEETING

Sallie Scott, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

1. Call to Order

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

2. Approval of Meeting Agenda

3. Approval of minutes from April 20, 2011 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

4. ACS Employee of the Month – *presented by Gary Hendel, ACS Director*

5. Citizens to be heard

6. Presentation of Brackenridge Park Adoption Center – *presented by Mike Frisbie, Director, Capital Improvements Management Services.*

7. Bexar County Rabies Report – *presented by Charles Pruski, Interim Deputy Public Health Director*

8. Director's Report - *presented by Gary Hendel, ACS Director 10 min.*

ACS personnel information; ACS media contacts and coverage of ACS issues; proposal for a Board work session; financial report by staff regarding ACS revenue collected, expenditures and donations, ACS.

9. Committee/Standing Committee Announcements

- a. Inspection Report – next report for Main Facility – to be turned in by *Pamela Cravets on May 20, 2011 in accordance with new schedule*
- b. Inspection Report – next report for Southside Facility – to be turned in by *Rita Brauetigam on May 20, 2011 in accordance with new schedule*

10. Subcommittee Reports

- a. Operations – *presented by Rita Braeutigam, 5 min.*

11. Friends of Animal Care Services Report - *presented by Mona Thaxton, Board Member, 5 min.*

12. Consortium of Partners Report - *presented by Gavin Nichols, San Antonio Area Foundation 5 min.*

Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spaying and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of effective public policy and ordinances; fundraising; and the fostering of further development of consortium partners.

13. Alamo Area Partners for Animal Welfare Report - *presented by Lynnne Bunten, First Vice-President, 5 min*

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available upon request Interpreters for the Deaf must be requested forty-eight [48] hours prior to the meeting). For Assistance, Call (210) 207-7245 Voice/TTY.

Esta reunión es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (interpretes para los sordos) se harán disponibles si se pide con cuarenta y ocho (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.

RECEIVED
CITY OF SAN ANTONIO
CITY CLERK
MAY 13 PM 4:36



City of San Antonio Animal Care Services Meeting Minutes

DAY: 4/20/11
TIME: 6:30 pm
LOCATION: ACS - 4710 State Highway 151

Members Present:	Sallie Scott-Chair, Randy Murdock-Vice Chair, Bill White-Secretary, Carole Abitz, Mona Thaxton, Pamela Cravets, Shannon Espy
Members Absent:	John Bellett, David Garza, Rita Brauetigam
Ex-Officio Members Present:	Gary Hendel, Erik Walsh, Charles Pruski
Ex-Officio Members Absent:	

1	Call to order	Meeting was called to order at 6:40 pm by Sallie Scott. There is a quorum present.
2	Consent Agenda	Mona Thaxton – Motion to accept the Consent Agenda, Randy Murdock 2nd the motion. All members were in favor.
3	Approval of Minutes	<p>Bill White – Motion to accept the March 16, 2011 Board minutes, Carole Abitz 2nd the motion - All members were in favor of the corrections incorporated into the minutes and meeting ensued.</p> <p>Comments by Chairman of the Board: Sallie Scott stated that a change in inspection schedule has been established. The new policy is as follows: the next inspection will be due on May 20th in accordance with new schedule. (See attached)</p>
4	Employee of the Month	<p>Gary Hendel announced employee of the month: Heriberto “Eddie” Gonzalez joined Animal Care Services as a Kennel Attendant on July 2006. A year later he advanced to a Veterinary Technician position and a year after that he was promoted to an Animal Care Specialist. He is one of the most outstanding individuals and has always given his 100% even in the hardest of days. He’s not only trustworthy, reliable and an excellent decision maker but also assists the ACS Department DSS with ITSD projects/help desk. He is interested in further pursuing ITSD. Due to his passion for excellence, Eddie well deserves the title “employee of the month.”</p>
5	Citizens to be Heard	<p>Sallie Scott-Chair Comments regarding Citizens to be Heard: Sallie Scott stated that Citizens to be heard is not an open forum it is a Board meeting. Therefore, please do not raise hand after closing speech.</p> <p>Chris Montgomery Mr. Montgomery was concerned about dogs attacking cats in his neighborhood. He stated that he had bought his own trap and recommended for ACS to buy more traps. He also said that he had been in contact with Gary Hendel and acknowledged that ACS is currently lacking resources to address the problem he identified. He asked for more ACO positions to be available for field duty.</p>
6	Veterinary Manager’s Report	<p>Vincent Medley (Report read - A copy was provided to every Board member at meeting).</p> <ol style="list-style-type: none"> Vincent Medley stated that his report was about some issues brought up by citizens at the March 16, 2011 Board meeting. He also stated that all the animals on the list were taken care of. In regards to ACS employees, ACS is strengthening its policies and training the staff. Randy Murdock, Vice-Chair (Report read and attached) <p>Question and Answer:</p> <ul style="list-style-type: none"> ○ Carole Abitz asked about the rescuers who put holds on animals and they end up being euthanized. ○ Gary Hendel responded by stating that ACS has procedures already set for a couple of months where messages go directly to save a life and is opened at 8:00a.m. As soon as

		message is read the hold is in effect. To date, ACS had had only 1 incident in which that didn't happen and employee was handled appropriately. However, measures have taken place where a supervisor is now responsible.
7	Director's Report	Gary Hendel (Report read and attached) Question and Answer: <ul style="list-style-type: none"> o Dr. Espy has concerns regarding the Shelter Manager position formerly held by Jacy Peralta. o Gary Hendel responded to Dr. Espy's concern by stating that a supervisor is covering the job. o Sallie Scott asked Gary Hendel that the Board would like to be notified when position is posted. o Gary Hendel stated that it would take 2 weeks to post and that we wanted an experienced Manager. o Carole Abitz also stated that she thought that losing both Jacy Peralta and Dr. Melissa Draper were vital for the department.
8a	Committee/Standing Committee Announcements	Shelter Inspection Report for Main Facility: (No Report for the Month of April due to schedule change) Shelter Inspection Report for Southside Facility: (No Report for the Month of April due to schedule change)
8b	Subcommittee Reports	Operations: Rita Brauetigam – (No Report for the Month of April)
8c	Next Month's Inspection Representatives:	Main Facility according to new schedule – Pamela Cravets Southside Facility according to new schedule – Rita Brauetigam

9. Adoption-Live Release Committee Status Report

Sallie Scott - (Report read and attached) – reconstitution of Adoption Committee created by Rita Brauetigam.

10. Friends of Animal Care Services

Mona Thaxton - (Report read and attached)

11. Consortium of Partners Report

Gavin Nichols - (Report read and attached)

12. AAPAW Report

Lynnie Bunten- (Report read and attached)

13. Special Board Briefings and Discussion

None.

14. Chairman of the Board Comments:

Sallie Scott asked Erik Walsh and Gary Hendel to make a proposal at the next meeting for a Board work session.

15. Next Meeting Date

May 18, 2011.

16. Adjourn

The meeting adjourned at 8:09 p.m.



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**EMPLOYEE OF THE MONTH
MAY 2011**

Employee of the Month

April

Amy Collins joined Animal Care Services as a temporary Veterinary Technician on February 2007. She became a full time employee in May of the same year. Three years later, Ms. Collins advanced to an Animal Care Specialist, a position which she still holds. She performs her duties to the best of her abilities and beyond. Due to her dependability and hard working efforts, Ms. Collins was chosen by her peers as the employee of the month.

Rabies Summary- Bexar County

Year	Skunk	Fox	Bat	Coyote	Raccoon	Dog	Cat	Bovine	Equine	Other	Total											
	+	-	+	-	+	-	+	-	+	-	+	-										
2010	7	17	1	6	16	55	0	0	71	0	310	1	182	0	1	0	0	9	25	651		
2009	13	13	0	2	5	57	0	1	0	17	0	324	0	132	0	0	0	1	12	18	559	
2008	8	23	0	0	14	29	0	0	0	19	0	375	3	191	0	0	0	2	17	25	656	
2007	4	3	0	1	12	33	0	1	0	6	0	250	0	182	0	0	0	0	12	16	488	
2006	1	7	0	1	5	39	0	0	1	8	0	155	0	127	0	0	0	0	5	7	342	
2005	0	6	0	7	7	41	0	1	0	12	0	156	1	150	0	0	0	0	8	8	381	
2004	0	7	0	2	6	27	0	1	0	12	0	130	0	138	0	0	0	0	15	6	332	
2003	1	12	0	0	12	49	0	1	0	13	0	118	0	146	0	1	0	2	11	13	353	
2002	0	10	0	0	9	63	0	2	0	12	0	148	1	141	0	1	0	0	10	10	387	
2001	1	8	0	2	27	99	0	1	0	16	0	155	0	153	0	1	0	1	26	28	462	
% +	35	106	1	21	113	492	0	8	1	186	0	2121	6	1542	0	4	0	6	0	125	156	4611
	33%	5%	23%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Source: Texas Department of State Health Services
 Zoonosis Control Branch
<http://www.dshs.state.tx.us/ldcu/disease/rabies/cases/statistics/>
 Prepared by John Berlanga 5/2011

**City of San Antonio
Department of Animal Care Services
Director's Report
May 18, 2011**

Spay and Neuter Project – Learn and Serve

- ACS and SAAF are co-sponsoring continuing the “learn and serve” through the summer.

Office of the Director

- The Director, Gary Hendel attended a Nathan Winograd workshop on Saturday, April 30, 2011 called “Building a No Kill Community” in Houston, Texas.

ACS STATS						
	Apr-2010	Apr-2011	% Change	YTD 2010	YTD 2011	% Change
				Oct 2009 – Apr 2010	Oct 2010 – Apr 2011	
Adoption	245	294	20.0%	1542	2294	48.77%
Rescue	165	303	83.64%	1009	1598	58.37%
RTO	137	159	16.06%	916	963	5.13%
Intake	2388	2789	16.79%	12133	14947	23.19%
Live Release	24.50%	29.12%	18.86%	29.13%	33.60%	15.35%

Animal Care Services
Director's Report For the Advisory Board
May-11

Fiscal Year 2011 Budget Period Ending 4/30/2011			
Revenue Collected	Projected	YTD* Collected	% Collected
Licenses	\$ 129,000	\$ 41,109	32%
Bexar Cty Interlocal Agreement	\$ 850,000	\$ 495,833	58%
Other Interlocal Agreements	\$ 16,000	\$ -	0%
Inspection Fees	\$ -	\$ 1,425	-
Training Fees	\$ 1,000	\$ -	0%
Animal Control Fees	\$ 70,000	\$ 46,686	67%
Animal Processing - Non City	\$ 5,000	\$ 720	14%
Spay/Neuter	\$ 12,000	\$ 1,734	14%
Vaccine	\$ 128,500	\$ 90,285	70%
Permits & Other	\$ 600	\$ -	0%
Owner Surrender Fees	\$ 50,000	\$ 24,135	48%
Adoption Fees	\$ 160,000	\$ 101,983	64%
Total Revenue Collected	\$ 1,422,100	\$ 803,910	57%
Expenditures	Allocated	YTD* Expended w/Carryforwards	% Expended
Personal Services	\$ 5,592,005	\$ 3,266,807	58%
Contractual Services	\$ 1,081,687	\$ 584,570	54%
Commodities	\$ 499,484	\$ 427,035	85%
Scheduled Line Items/Other Exp	\$ 1,445,190	\$ 823,646	57%
Capital Outlay	\$ -	\$ 37,016	-
Total Expended	\$ 8,618,366	\$ 5,139,074	60%
*Pre-closing			
Donations			
ACS-FACILITY DONATION FUND		\$ 16,329	
Total		16,329	



City of San Antonio - Animal Care Services
ACS Asilomar Report
4/1/2011 To 4/30/2011.



Beginning Shelter Count: 528

Live Release: 29.12%

INTAKE (Live Dogs & Cats Only)			
<i>From the Public</i>	Dogs	Cats	Total
Healthy	1101	294	1395
Treatable-Rehabilitatable	136	48	184
Treatable-Manageable	190	63	253
Unhealthy and Untreatable	570	387	957
B Subtotal Intake from Public	1997	792	2789
<i>Incoming Transfers from Organizations within Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
C Subtotal Intake from Organizations within Commu	0	0	0
<i>Incoming Transfers from Organizations outside Community/Coalition</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	0	0	0
D Subtotal Intake from Organizations outside Commu	0	0	0
<i>From Owners/Guardians Requesting Euthanasia</i>			
Healthy	0	0	0
Treatable-Rehabilitatable	0	0	0
Treatable-Manageable	0	0	0
Unhealthy and Untreatable	57	13	70
E From Owners/Guardians Requesting Euthanasia	57	13	70
F Total Intake [B+C+D+E]	2054	805	2859
G Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	57	13	70
H Adjusted Intake [F-G]	1997	792	2789

OUTCOME**ADOPTIONS (Only dogs and cats adopted by the public)***Involving Dogs and Cats from Animals Control and Traditional Shelters*

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

I	Total Adoptions	246	48	294
----------	------------------------	------------	-----------	------------

Outgoing Transfers to Organizations within Community/Coalition

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

J	Total Outgoing Transfers to Organizations within	101	29	130
----------	---	------------	-----------	------------

Outgoing Transfers to Organizations outside Community/Coalition

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

K	Total Outgoing Transfers to Organizations outside	127	46	173
----------	--	------------	-----------	------------

L	Return to Owner/Guardian	151	8	159
----------	---------------------------------	------------	----------	------------

Dogs & Cats Euthanize*Involving Dogs and Cats from Animals Control and Traditional Shelters*

M	Healthy (Includes Owner/Guardian Requested Euthanasia)	461	53	514
----------	--	------------	-----------	------------

N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	8	0	8
----------	--	----------	----------	----------

O	Treatable-Manageable (Includes Owner/Guardian Requested Euth	30	2	32
----------	--	-----------	----------	-----------

P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	870	481	1351
----------	--	------------	------------	-------------

Q	Total Euthanasia [M+N+O+P]	1369	536	1905
----------	-----------------------------------	-------------	------------	-------------

R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	50	13	63
----------	--	-----------	-----------	-----------

S	Adjusted Total Euthanasia [Q-R]	1319	523	1842
----------	--	-------------	------------	-------------

T	Subtotal Outcomes [I+J+K+L+S]	1944	654	2598
----------	--------------------------------------	-------------	------------	-------------

Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)

U	Died or Lost in Shelter Care	37	22	59
----------	-------------------------------------	-----------	-----------	-----------

V	Total Outcomes [T+U]	1981	676	2657
----------	-----------------------------	-------------	------------	-------------

*Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)***** NOTE **** The Subtotal Outcomes (T) for the live release formula does not include Died, Lost or State Lab Outcomes.**Ending Shelter Count: 644**

Kennel Statistics Report

Intakes from 04/01/11 to 04/30/11

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
CONFISCATE		0	0	1	21	0	22
	BITE	14	25	114	12	3	168
	CRUELTY	4	0	4	1	6	15
	DANGER DC	0	0	6	0	0	6
	EVICTON	0	0	2	0	2	4
	OWNER DIE	1	0	1	0	0	2
	POLICE	1	0	13	0	2	16
	PUPPY SAL	0	0	0	6	0	6
	TOTAL	20	25	141	40	13	239
DISPO REQ	OTC	2	1	3	1	0	7
	OTC OWNE	0	0	2	0	0	2
	TOTAL	2	1	5	1	0	9
EUTH REQ		1	0	3	0	0	4
	OTC OWNE	12	0	42	12	0	66
	TOTAL	13	0	45	12	0	70
FOSTER		0	0	0	1	0	1
	OTC	3	27	64	41	0	135
	TOTAL	3	27	64	42	0	136
OB HEAD		3	0	8	1	2	14
	TOTAL	3	0	8	1	2	14
OWNER SUR	FIELD	0	0	25	0	0	25
	OTC	16	4	33	28	0	81
	TOTAL	16	4	58	28	0	106
RETURN		0	0	2	0	0	2
	FIELD	0	0	1	0	0	1
	OTC	3	2	21	9	0	35
	TOTAL	3	2	24	9	0	38
STRAY		1	2	0	0	0	3
	FIELD	55	196	570	306	48	1,175
	NIGHT	16	33	83	48	1	181

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
STRAY	OTC	57	362	242	313	4	978
	SWEEP 1	0	0	5	0	0	5
	SWEEP 2	0	0	2	4	0	6
	SWEEP 3	0	0	43	8	1	52
	SWEEP 4	0	0	45	6	0	51
	SWEEP 5	0	0	15	6	0	21
	SWEEP 7	0	0	1	0	0	1
	TOTAL	129	593	1,006	691	54	2,473
TRANSFER		0	0	1	1	0	2
	TOTAL	0	0	1	1	0	2
TOTAL		189	652	1,352	825	69	3,087

Kennel Statistics Report

Outcomes from 04/01/11 to 04/30/11

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
ACS COLONY		4	0	0	0	0	4
	TOTAL	4	0	0	0	0	4
ADOPTION		0	0	1	0	0	1
	AAPAW	0	0	27	18	0	45
	ACS ADOPT	12	11	100	84	3	210
	FTA	0	10	1	6	0	17
	OFF SITE	15	1	5	1	0	22
	RESCUE GRP	0	0	3	0	0	3
	TOTAL	27	22	137	109	3	298
DIED	AT VET	0	0	0	2	0	2
	ENROUTE	2	0	3	0	0	5
	IN KENNEL	2	3	2	2	0	9
	TOTAL	4	3	5	4	0	16
DISPOSAL		0	0	7	1	0	8
	TOTAL	0	0	7	1	0	8
DOA		5	5	10	2	2	24
	TOTAL	5	5	10	2	2	24
EUTH		0	0	4	1	0	5
	AGE WEAN U	5	266	2	86	0	359
	AGE WEAN/M	0	0	2	7	0	9
	BEH MANAGE	0	0	4	0	0	4
	BEH UNMAN	28	8	135	11	44	226
	CON DIS M	0	0	2	2	0	4
	CON DIS R	0	0	1	0	0	1
	CON DIS U	24	93	110	289	6	522
	INJ MANAGE	0	0	5	1	0	6
	INJ REHAB	0	0	4	0	0	4
	INJ UNMAN	11	1	49	7	0	68
	MED MANAGE	2	0	5	2	0	9
	MED REHAB	0	0	2	1	0	3

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
EUTH	MED UNMAN	23	22	104	77	1	227
	TIME/SPACE	30	23	371	81	0	505
	TOTAL	123	413	800	565	51	1,952
EUTH ER		0	0	2	2	0	4
	TOTAL	0	0	2	2	0	4
FOSTER		0	1	14	10	0	25
	FTA	0	11	0	1	0	12
	GANGEL	0	0	11	13	0	24
	LIFESAVER	0	0	20	3	0	23
	MEDICAL	1	0	2	5	0	8
	NURSING	1	4	0	0	0	5
	SPACE	0	0	0	1	0	1
	TIME	1	0	1	0	0	2
	TIME/SPACE	1	1	0	3	0	5
	TOO YOUNG	0	72	0	5	0	77
	TOTAL	4	89	48	41	0	182
LIFE SAVER		0	0	1	0	0	1
	TOTAL	0	0	1	0	0	1
MISSING	IN KENNEL	1	0	0	0	0	1
	TOTAL	1	0	0	0	0	1
RELOCATE		0	0	0	0	16	16
	TOTAL	0	0	0	0	16	16
RESCUE		0	0	0	0	2	2
	TOTAL	0	0	0	0	2	2
RTO		1	4	41	9	0	55
	WALKIN	2	1	85	16	2	106
	TOTAL	3	5	126	25	2	161
STATE LAB		4	0	7	1	5	17
	TOTAL	4	0	7	1	5	17
TRANSFER		0	0	34	0	0	34
	ANIMAL DEF	4	21	40	3	0	68
	ARF	0	0	7	8	0	15
	AUSTIN BOX	0	0	3	0	0	3
	AWSBC	5	35	2	1	0	43

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
TRANSFER	BEXAR HS	0	0	4	0	0	4
	BULVERDE H	0	0	3	0	0	3
	DALMATIAN	0	0	1	0	0	1
	ETOSHA RES	0	0	2	0	0	2
	GOLD RIBBO	0	0	5	6	0	11
	GSP RESCUE	0	0	1	0	0	1
	HOME4PETS	0	0	0	5	0	5
	HOMEWARD	0	0	19	16	0	35
	LOVE4PAWS	0	0	2	1	0	3
	MILITARY	0	0	1	0	0	1
	NAT BRITT	0	0	1	0	0	1
	RESCUE GRP	1	5	25	8	1	40
	SA PUG	0	0	2	0	0	2
	SNIPSA	0	0	5	1	0	6
	SPCA	0	0	16	0	0	16
	ST AUSSIE	0	0	2	0	0	2
	TART TX	0	0	1	0	0	1
	TEJAS RESC	0	0	2	0	0	2
	WILDLIFE	0	0	0	0	17	17
	TOTAL	10	61	178	49	18	316
TOTAL		185	598	1,321	799	99	3,002

**Animal Care Services
Surgical Report
FY 2011
Apr-2011**

	Clinic Surgery Days	Clinic Surgeries	Van Surgery Days	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Contract DVM's							
Meier	0	0	0	0	0	0	#DIV/0!
Rogers	0	0	9	182	9	182	20.22
Pacheco	0	0	0	0	0	0	#DIV/0!
Campbell	13	196	2	29	15	225	15.00
Vretis	0	0	0	0	0	0	#DIV/0!
Coke	0	0	0	0	0	0	#DIV/0!
Littleton	0	0	0	0	0	0	#DIV/0!
Strong	6	83	0	0	6	83	13.83
Contract Totals	19	279	11	211	30	490	16.33
Staff DVM's							
Draper	0	0	0	0	0	0	#DIV/0!
Enshoff	5	85	6	105	11	190	17.27
Staff Totals	5	85	6	105	11	190	17.27
Other							
SpaySA	4	23	0	0	4	23	5.75
SNAP	2	2	0	0	2	2	1.00
Alamo Dog and Cat	0	0	0	0	0	0	#DIV/0!
Overall totals	30	389	17	316	47	705	15.00

Surgical Totals: April 2011

April 2011 Surgeries

<i>Dates</i>	<i>ACS Surgeries</i>	<i>Van Surgeries & Locations</i>
1	12	22 <i>*Normoyle C.C.</i>
2		
3		
4		
5	9	22 <i>Handy Andy</i>
6	17	20 <i>*Southwest - School</i>
7	23	16 <i>Corpernicu.C.C</i>
8	17	22 <i>*Southwest - School</i>
9		
10		
11		
12	19	24 <i>St. Paul</i>
13	11	20 <i>*Gilbert Garza</i>
14	24	0 <i>*Millers Pond</i>
15	0	25 <i>*East Central - School</i>
16	0	9 <i>*Mobile Van in Von Ormy</i>
17		
18		
19	15	15 <i>*Lanier High - School</i>
20	30	0 <i>*Woodlawn</i>
21	24	29 <i>*Roosevelt - School</i>
22	28	17 <i>*South Park Mall</i>
23		<i>*ACS Adoption Event</i>
24		
25		
26	15	19 <i>*St. Paul C.C</i>

Surgical Totals: April 2011

27	18	27 *Gilbert Garza
28	27	15 *Milers Pond
29	25	15 *Normoyle C.C
30		
31		

**Saturday, Sunday and Monday's are blacked out –Non-operating Van Days*

Total Spay & Neuter Surgeries for FY 2010-2011

<i>Month</i>	<i>Cats</i>	<i>Dogs</i>	<i>Total:</i>	<i>Neuters:</i>	<i>Spays:</i>
Oct. 2010	195	492	687	312	375
Nov. 2010	190	362	552	259	293
Dec. 2010	248	387	635	286	349
Jan. 2011	202	479	681	316	365
Feb. 2011	203	419	622	306	316
Mar. 2011	220	632	852	403	447
Apr. 2011	178	527	705	327	371
Total:	1,436	3,298	4,734	2,209	2,516

Total Surgeries- \$500 k Contracts

FY 2010-2011

October 1, 2010 – April 30, 2011

	<i>Projected S/N Goals:</i>	<i>Surgeries Completed to Date:</i>	<i>ACS Paid Out to Date:</i>	<i>%</i>
Spay SA	2,528	1,705	\$90,365	67%
Humane Society	2,528	651	\$34,503	26%
SNAP	2,264	720	\$38,160	32%
Animal Defense League	1,585	825	\$43,725	52%
SNIPSA	528	239	\$12,667	45%
Total –	9,433	3,763	\$219,420	40%

May

FY 2011 Surgery Totals



Animal Care Services
 4710 State Highway 151, San Antonio, TX 78227
 210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



SOLID WASTE MANAGEMENT DEPARTMENT
 DEAD ANIMAL PICK-UP REPORTING DATA
 MAY 2011

APRIL

CATEGORY	APRIL 2010	APRIL 2011	% Change
DEAD DOGS	1749	2050	17.2%
DEAD CATS	1087	1127	3.6%
MISCELLANEOUS ANIMALS	585	756	29.2%
TOTAL OVERALL ANIMALS	3421	3933	15%

CATEGORY	10/09	11/09	12/09	1/10	2/10	3/10	4/10	FYTD 2010
DEAD DOGS	2351	1424	1157	1217	1118	1431	1749	10447
DEAD CATS	1130	1016	900	1016	871	1115	1087	7135
MISC ANIMALS	533	620	411	470	353	494	585	3466
TOTALS	4014	3060	2468	2703	2342	3040	3421	21048

CATEGORY	10/10	11/10	12/10	1/11	2/11	3/11	4/11	FYTD 2011
DEAD DOGS	1482	1332	1044	1143	1013	1504	2050	9568
DEAD CATS	1140	1101	1020	926	799	1018	1127	7131
MISC ANIMALS	573	665	605	520	492	740	756	4351
TOTALS	3195	3098	2669	2589	2304	3262	3933	21050

****Note****

Please see pdf attachment of SWD YTD reports

SWM - DEAD ANIMAL SERVICE CALLS
MONTHLY REPORT
FISCAL YEAR 10-11

SERVICE CALLS	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Dead Animals Dogs	1,482	1,332	1,044	1,143	1,013	1,504	2,050						9,568
Dead Animals Cats	1,140	1,101	1,020	926	799	1,018	1,127						7,131
Dead Animal Misc	573	665	605	520	492	740	756						4,351
Total Service Calls	3,195	3,098	2,669	2,589	2,304	3,262	3,933	0	0	0	0	0	21,050

SWM - Dead Animal Service Calls
Monthly Report
Fiscal Year 2009-2010

SERVICE CALLS	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Dead Animals Dogs	2,351	1,424	1,157	1,217	1,118	1,431	1,749	1,797	1,687	1,582	1,643	1,238	18,394
Dead Animals Cats	1,130	1,016	900	1,016	871	1,115	1,087	1,272	1,181	1,067	921	954	12,530
Dead Animal Misc	533	620	411	470	353	494	585	507	488	443	523	422	5,849
Total Service Calls	4,014	3,060	2,468	2,703	2,342	3,040	3,421	3,576	3,356	3,092	3,087	2,614	36,773



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



ACS VOLUNTEER HOURS REPORT
MAY 2011

APRIL

TOTAL SHELTER HOURS	1186.00
TOTAL TRAINING	95.75
TOTAL OFFSITE HOURS	247.75
TOTAL COMMUNITY SERVICE HOURS	64.00
TOTAL GROUP HOURS	453.75
TOTAL OVERALL HOURS	2047.25
HOURS = FTE	12.80



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**STAFF REPORT
MAY 2011**

SUMMARY

For the Month of April 2011 the stats are as follows:

Number of Schools: 15

Professional Presentations: 0

Number of Presentations: 97

Community Events/ Health Fairs: 3

Number of Children: 7,730

Number of Adults: 299

Number of Comic Books on Spay/Neuter distributed: 0

Health Fairs we issued 136 Animal Licenses.

Schools Scheduled for the 2010-2011 School Year: 116

For the 2010 - 2011 School Year the Stats are as follows:

Number of Schools Visited: 101

Schools in Bexar County/Surrounding Metro: 7

Professional Presentations: 0

Animal Licenses issued: 1,137

Number of Presentations: 624

Number of Children: 57,644

Number of Adults: 2,857

Community Events/ Health Fairs: 19

Schools/Health Fairs Visited by Council Districts:

District 1: 12

District 2: 16

District 3: 17

District 4: 16

District 5: 19

District 6: 12

District 7: 7

District 8: 1

District 9: 6

District 10: 3

All of the presentations are primarily focused on Safety around Animals, Responsible Pet Ownership, Spay/Neuter, Animal License and the importance of Microchipping.

ASPCA Challenge-ACS was able to heavily promote the department's participation in the ASPCA Challenge, a competition to win \$100K for the shelter. Continued promotion of the challenge helped ACS rise to a position of 52 out of close to 100 participating shelters and feedback from local residents led to the ASPCA allowing the shelter to participate as a runner up in the competition.

Great Dane Rescue-The shelter received widespread media coverage for an unusual rescue effort. A Great Dane was found on top of downtown medical clinic after apparently jumping off the nearby highway overpass onto the roof. Teaming with the SA Fire department, ACS staff was able to get the female dog safely off the clinic. Media covered the rescue itself as well as the aftermath in which staff investigated the circumstances surrounding the animal being found on the roof.

Dumpster puppies-Animal Care received coverage from each local television outlet concerning the discovery of a large litter of puppies found dumped near a medical clinic's dumpster. The puppies were found dehydrated and flea ridden in a nailed up wooden crate. The shelter's rescue partners were able to take the majority of the puppies with the remaining pets being adopted.

Hannah Richmond-Animal Care Services was able to garner extensive positive media coverage thanks to a shelter volunteer who is also a Girl Scout. Hannah Richmond officially sold more Girl Scout cookies than anyone in the City of San Antonio this year and by selling 3,258 boxes, she sold more cookies than anyone in the history of Girl Scouts in San Antonio. Hannah decided to donate a portion of the proceeds from her cookie sales to the ACS transport program which she has participated in with her family.

Happy Tails-ACS teamed up with Sea World to promote shelter adoptions via the organization's "Happy Tails" program which offers two free Sea World tickets for all adopters. The program also includes the SA Humane Society and Animal Defense League. Kicked off with a joint press conference, the program continues through mid-June.

Animal Care Services generated (46) media stories since the last advisory board meeting April 20, 2011. (7) News releases were issued to local media outlets.

*PIO reports include events/information during the time period between advisory board meetings up to the time of this report's creation.



AVAYA Phone System

Animal Care Services Call Statistics

Call Tree System

<i>Month</i>	<i>Total Calls</i>	<i>Answered Calls</i>	<i>Answer Rate</i>
<i>March 2010</i>	10,370	8,965	86.5%
<i>April 2010</i>	11,667	10,089	86.5%
<i>May 2010</i>	12,311	10,508	85.4%
<i>June 2010</i>	12,822	10,708	83.5%
<i>July 2010</i>	10,692	8,979	84%
<i>August 2010</i>	9,689	8,174	84.4%
<i>September 2010</i>	10,664	9,071	85.1%
<i>October 2010</i>	10,944	9,425	86.1%
<i>November 2010</i>	10,029	8,449	84.2%
<i>December 2010</i>	9,875	8,320	84.3%
<i>January 2011</i>	11,893	10,065	84.6%
<i>February 2011</i>	9,969	8,246	82.7%
<i>March 2011</i>	12,540	10,410	83%
<i>April 2011</i>	11,725	9,944	84.8%

**ACS Advisory Board
Operations Report
May 18, 2011**

March Inspection Report wasn't answered sufficiently, so it was resubmitted to get appropriate comments to questions. As a result, the inspection report to the Board was delayed and it is now part of the Operations Report for May. In the Board Packet, the front sheet has been left off telling the date, time and who did the inspection. This needs to always be included in the future.

Main Facility at 151:

- 1) It was reported that "ACS will work to ensure toys are placed in animal kennels". Has this been done?
- 2) Several guillotine doors were broken and a work order had been turned in. Are all the guillotine doors in working order now?
- 3) It was noted that dogs needed to be walked and the answer was that "staff would take dogs outside more". Is this being done?
- 4) No cats are seen outside and the answer was insufficient saying that "staff would take animals outside more frequently". Staff needs to utilize the space appropriated for the purpose of cats being outside. Otherwise, why were the funds spent on an outside area for the cats if not used.
- 5) Loud music playing - the staff are there for the animals. They have no say in what kind of music is played. In such a stressful environment, it is essential to play soft music to calm them. The results of soft music playing was evidenced in the Stinson Field shelter during the hurricane season a few years ago. It was stated that "ACS is struggling with employee input asking for more current music to be played".
- 6) Landscaping - It was reported that Master Gardeners have been contacted. Donna Irwin had volunteered to work the end of April and Bexar County Master Gardeners were being contacted as well. What is the result?
- 7) The door notification system cannot be turned off on Saturday. Is this true? Can it be turned down on that day?
- 8) What is the status of the soundproofing of Kennel #1?
- 9) Have the Science Diet Feeding signs ordered been received and put up?

Southside Facility

- 1) Has the insulation problem been fixed?
- 2) Have signs been put up yet for Buildings 1 and 2? As of April 28, 2011, they were not there.
- 3) Is the facility working at full capacity? As of April 28, 2011, there were few animals there.

Friends of Animal Care Services
Report to
Animal Care Services Advisory Board
May 18, 2011

□ Since the Design Committee for the Brackenridge Park Adoption Center is close to completion, a fact sheet with pictures has been developed through cooperative efforts between Sallie Scott and Gary Hendel to attract donors regarding gift potential.

□ Five donors have pledged donations for approximately \$35,000 toward the Brackenridge Park Adoption Center.

* Research continues into sources for funding the gap between City funds and the amount needed to build the adoption center needed for the greatest benefit for the community.

* As part of the PAW Project, suggested changes to the Booklet were sent to Gavin Nichols at San Antonio Area Foundation.

* Sallie Scott attended the Animal Law Section of the Texas State Bar Association Seminar in Austin to learn more about laws relating to "The Link", a project of Friends of Animal Care Services.

* Senate Bill 279, Pets in Protective Orders, has passed the House with a record vote. Judges are now allowed to put the domestic violence victims' pets in the Protective Orders. This is a great victory for "The Link" between animal abuse, child abuse and family violence. This means that victims of domestic violence are able to leave and know that their pets are protected, thus making it more likely that victims will leave.

Consortium Animal No Kill Progress Report April 2011

I. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

Talk About It! TV interviews in April:

- Southside Reporter "Residents encouraged to help stray animals" cover (4.07.11)
- North Central News "City-wide campaign urges accountable pet ownership" (4.07.11)
- MySA.com "Residents encouraged to help stray animals" (4.07.11)
- Radio Disney AM 1160 taping (4.08.11)
- MySA.com "Students walk blocks for 'no-kill' initiative" (4.26.11)
- Univision Linea de Ayuda phone bank. Aired live on April 26th.

We have produced the following collateral, which can be used in Outreach events and in area businesses and offices.

- The "Caring for Your Pet Edition" of Pet Yellow Books in English and Spanish. Many have been distributed.
- The "Adopt a Pet Edition" of the Pet Yellow Books has been sent to print.
- The Spay/Neuter posters and they have been sent to print.
- Spay/Neuter "Thank You" postcards that the clinics can hand out, and their customers can send to their friends and neighbors.
- We are in the editing stage of our Media Guide, which will be used to education media outlets on the major animal welfare agencies, what they do, and the differences between them. These will be given to news directors and editors in one-on-one meetings.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

Here are the number of spay/neuter surgeries performed fiscal YTD through April.

- All high-volume, low cost spay/neuter clinics have sterilized 30,715 animals FYTD, which is a 24% increase over last year.
- The clinics have sterilized 2,678 feral cats in 2011 FYTD, which is a 54% increase over 2010 FYTD.
- A total of 6,319 mobile and MASH surgeries have been provided in 2011 FYTD (versus 2,225 in 2010 FYTD, a 180% increase). Virtually all of the mobile and MASH surgeries are free, and they are done in the community where the citizens might not be able to travel to the high-volume clinic locations.
- Note that the statistics include surgeries done for Bexar County residents at the Hill Country Animal League in Boerne. They serve several rescue and feral cat groups from Bexar County.

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

Nothing to report

IV. IMPLEMENT EFFECTIVE PUBLIC POLICY AND ORDINANCES

Nothing to report.

V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising

No foundation or corporate funding was raised in the month of April 2011. \$102,250 has been raised in 2011 FYTD designated for PR operating costs and will not be available for grantmaking.

The Bone Club Reunion was held on April 16th and contributed \$866. With these events, Facebook/Network for Good, and individual donations, we have raised \$3,693 year to date.

We have produced "How You Can Help" brochures, Interest Cards, and Donation envelopes. These and the public awareness collateral will be offered to area businesses to bring them on board with Talk About It! as "Fans" and "Sponsors." Rudy's Feed Store is one of our first Fans.

We will also offer these things to animal welfare organizations, except for the donation envelopes, to bring them on board as Talk About It! "Ambassadors." We will also offer them co-branded vinyl banners and other signage that they might be interested in using.

In both cases, we will put their links on the Talk About It! website.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

The Consortium met on May 11th and the next meeting will be August 9th.

ACS Live Release Team
ACS AB Live Release Committee Status Apr 2011 (KSR)

1. FY 2011 YTD Statistics through April (from Kennel Statistics Reports)

Date	Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
Apr 2011	2,861	755	550	1,355	1,905	28.4%	71.6%
2011 FYTD	15,442	4,771	3,687	6,298	9,985	32.4%	67.6%
2010 FYTD	12,488	3,432	3,564	5,281	8,845	28.0%	72.0%

Monthly Adoptions: 294 (Down 26 (8%) from previous month)
 Total Transfers: 302 (Up 63 (26%) from previous month)
 Total RTO's: 159 (Down 15 (8%) from previous month)
 Total Offsite Adoptions: 65 (Up 22 (52%) from previous month)
 Live Release: 755 (Up 20 (3%) from previous month) ← Another new record!
 Intake: 2,861 (Up 358 (14%) from previous month)

Healthy & Treatable Intake: 1,506 (Up 117 (8%) from previous month)
 Healthy & Treatable Live Release Rate: 50.1% (Down 2.2% from previous month)
 Healthy & Treatable Euthanasia Rate: 36.5% (Down 6.0% from previous month)

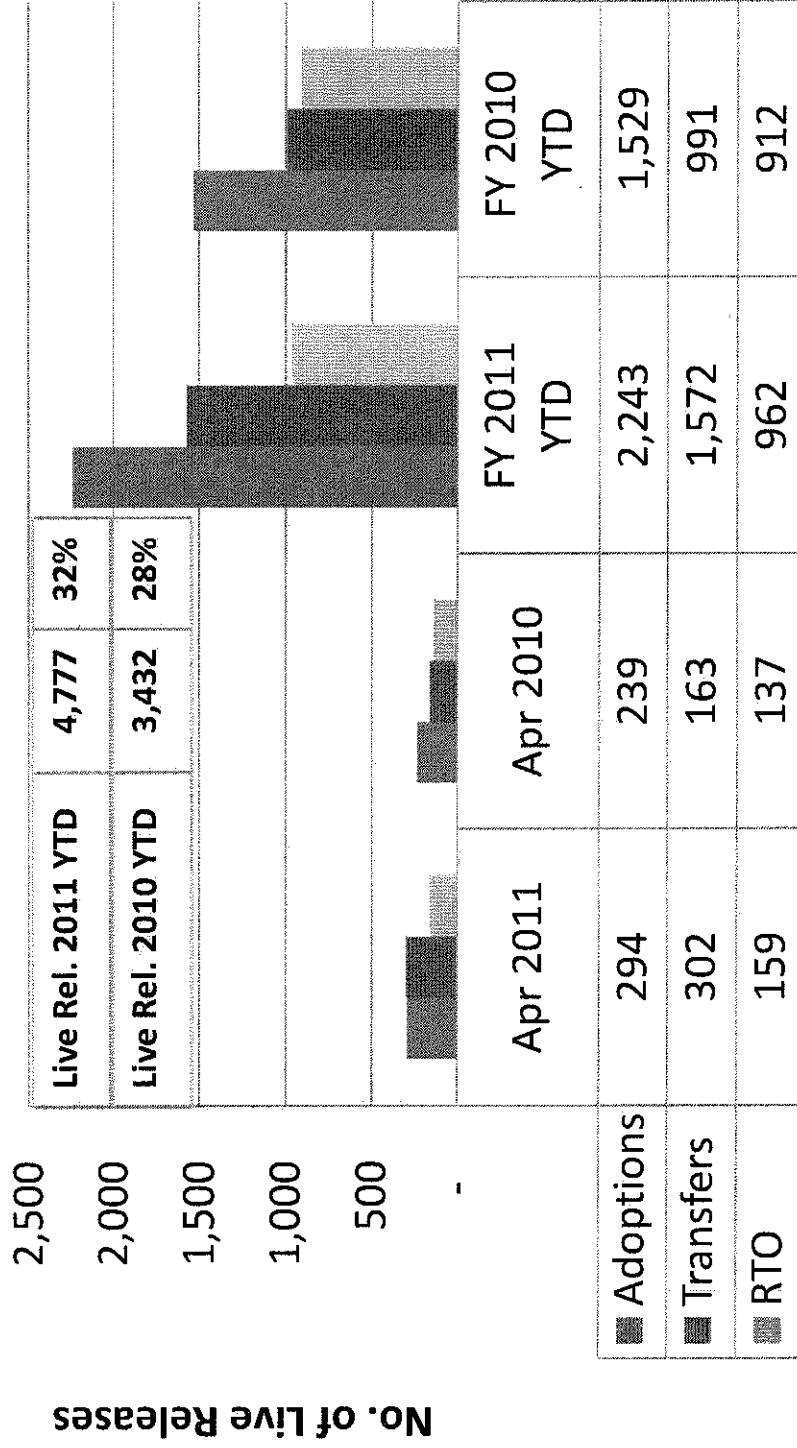
Fiscal YTD Adoptions: 2,243 (Up 714 (47%) from FYTD 2010)
 Fiscal YTD Transfers: 1,572 (Up 581 (59%) from FYTD 2010)
 Fiscal YTD RTO's: 962 (Up 50 (6%) from FYTD 2010)
 Fiscal YTD Offsite Adoptions: 362 (Up 187 (107%) from FYTD 2010)
 Fiscal YTD Live Release: 4,777 (Up 1,345 (39%) from FYTD 2010)
 Fiscal YTD Intake: 15,442 (Up 2,954 (24%) from FYTD 2010)

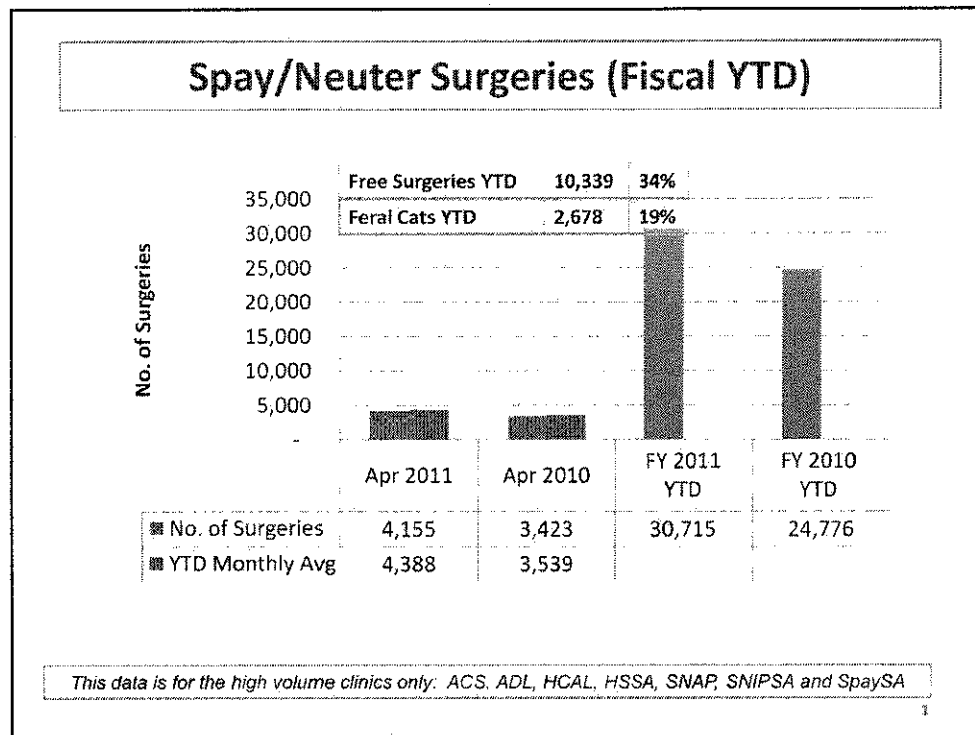
Healthy & Treatable Intake: 9,144 (Up 1,937 (27%) from FYTD 2010)
 Healthy & Treatable Live Release Rate: 52.2% (Up 4.6% from FYTD 2010)
 Healthy & Treatable Euthanasia Rate: 40.3% (Down 9.2% from FYTD 2010)

Notes:

1. Intake and Live Release in April were up from March and higher than the monthly averages for FY 2011.
 - a. The number of transfers to rescue was the highest this fiscal year.
 - b. The total number of Live Releases set a new high since July 2008!
 - c. Foster Care placements also set a new high since July 2008.
2. Even though Intake FYTD is much higher in 2011 vs. 2010, the Live Release Rate is higher and the Euthanasia rate is lower than in 2010.
3. These numbers come from the Kennel Statistics reports. I will use Asilomar reports when I have all of the monthly history from FY 2010 in Asilomar format.

ACS Live Release (Fiscal YTD)





Here are the number of spay/neuter surgeries performed in April 2011 and fiscal YTD through April.

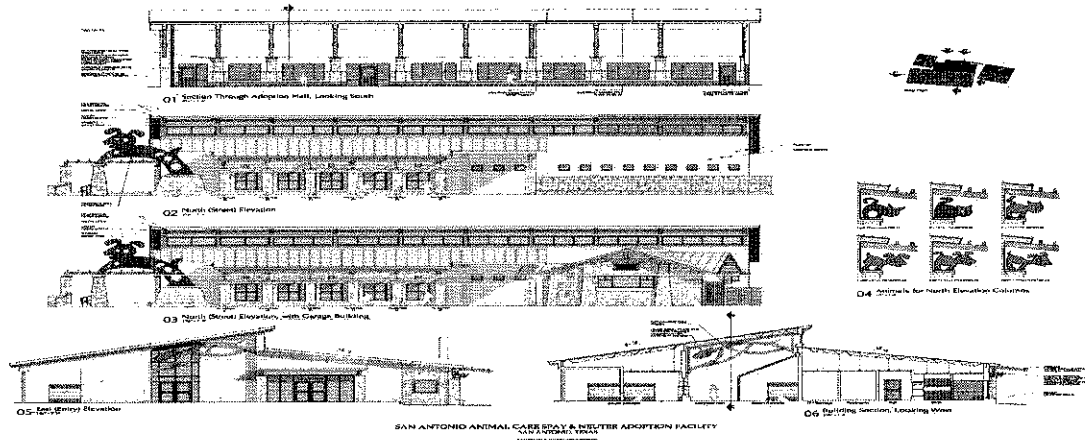
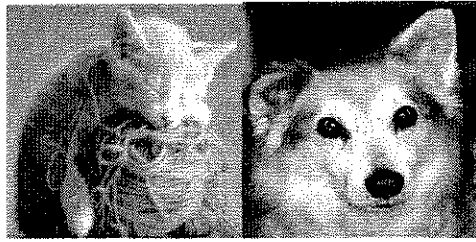
You can see that April of this year was higher than April of last year by 732 surgeries. Fiscal YTD is 5,939 higher than 2010 FYTD, a 24% increase over last year.

Free surgeries are 47% higher than 2010 FYTD. Feral Cat surgeries are 54% higher than 2010 FYTD. Free surgeries are due to the money that the City Council made available and grants made by the Area Foundation and other funders.

SpaySA provided 120 surgeries through their MASH clinic in March. ACS performed 316 surgeries in their mobile clinic. SNAP performed 241 surgeries in their mobile clinic. SNIPSA held a MASH clinic and performed 215 surgeries. In all, a total of 892 mobile or MASH surgeries were provided in April (versus 408 in April of 2010). All were free.

Note that the statistics include surgeries done for Bexar County residents at the Hill Country Animal League in Boerne. They serve several rescue and feral cat groups from Bexar County.

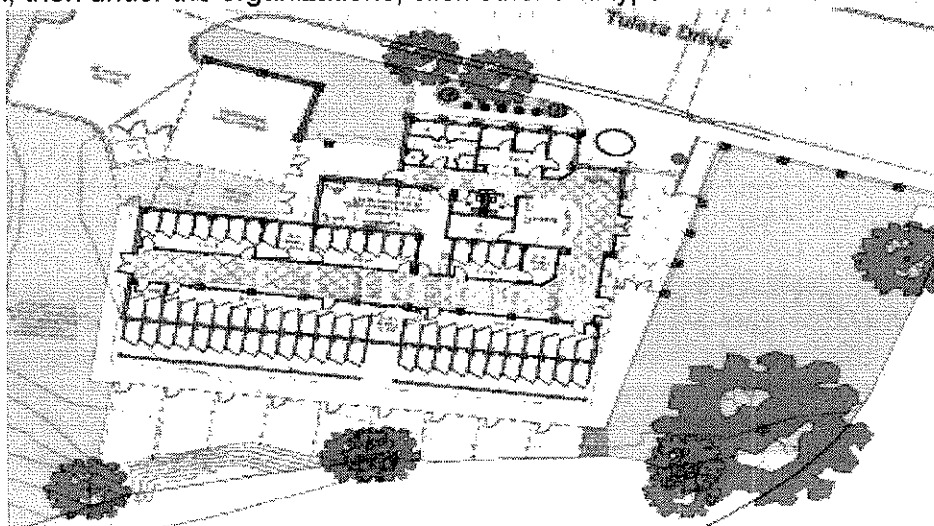
Help Save Animals Like These!!

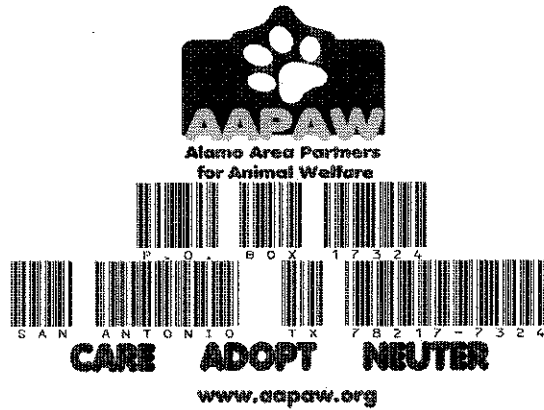


Help us save San Antonio Strays!

Our new Animal Adoption Center at Brackenridge Park is nearing the end of the design stage and City Council has already approved funding for shelter construction but we need **YOUR** support to take us over the top. We want to include all phases of this project now. Once built, it will be there for many years. "Friends of Animal Care Services", a 501c3 non-profit, is raising additional needed funds. Please join us in making the Brackenridge facility what San Antonio needs to help reach our no-kill goal and save more animals. Shelters are expensive because it is like building all bathrooms (the most expensive part of construction).

We can save **THOUSANDS** of animals at the new facility but we really need your help! We're trying to raise \$500,000 by the end of the year and your tax-deductible donation really will save lives, so please donate today. Make your checks payable to San Antonio Area Foundation, noting it is for Friends of Animal Care Services, and mail to San Antonio Area Foundation, 110 Broadway, Suite 230, San Antonio, Texas 78205-1974, or you can charge your donation to your credit card by going to www.saaafdn.org and selecting "donate", then type amount of donation, then under the organizations, click other and type in Friends of Animal Care Services.





AAPAW REPORT TO ACSAB May 2011

1. 440 pets were adopted between Jan – Apr 2011
 - a. Jan: 2 events 84
 - b. Feb: 3 events 114
 - c. Mar: 3 events 66
 - d. Apr: 4 events 176Total: 12 events 440 avg/event: 37
10 events 434 avg/event: 43*
*2 events: Amazing Acro-Cat Show/Pucks & Paws brought down avg since they were not true adoption events – without these 2 events avg/event = 43, a 4% decrease from 2010 avg/event of 45 without advertising.
Annualized without advertising: 1320 and would fall short of goal of 1500 for 2011 without funding for advertising
2. Three adoption events are scheduled for May –
 - a. May 14-15 – Pet Supplies Plus – Brookhollow at 281 (indoors)
 - b. May 21 – Alamo City Harley Davidson - Hwy 35 at Weidner
 - c. May 28 – Hardy Oak Elementary School – Stone Oak
3. The Veterinary Task Force is contacting veterinarians to be listed as members on the AAPAW website.
 - a. All area vets to be listed
 - b. Member vets will be in bold with links to their websites
4. AAPAW is applying for the Pepsi Refresh Challenge for funds to air Manu PSAs on tv stations. Winners are determined by online voters and purchase of specific Pepsi products to win.

Alamo Area Partners for Animal Welfare (AAPAW) is a coalition of animal welfare organizations, veterinarians, individuals and businesses who have joined together to promote animal welfare, responsible pet ownership, pet adoption and spay/neuter in support of the City of San Antonio's Animal Care Strategic Plan and the No-Kill Initiative. AAPAW is a tax-exempt 501(c)(3) non-profit organization.